

MUHAMMAD AIZAL ALIF

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SUMMARY

Software Engineering Graduate with strong foundation in **programming, algorithms, and system design**. Committed, **hardworking**, and **ambitious**, with a keen interest in applying **academic knowledge** to **real-world projects** while continuously enhancing skills in a **professional setting**.

PROFESSIONAL EXPERIENCE

FZS JAYA TRADING, Designer & Customer Service

Jan 2022 - Aug 2022

- **Designed posters** and **edited e-catalogues** to enhance product visibility.
- Provided **customer service** to resolve queries and improve client satisfaction.
- Supported the team with **inventory management** tasks.

Tongle Group Holding Sdn Bhd, IT Intern

Feb 2025 - Aug 2025

- Performed comprehensive **manual testing** on the **Tongle EAP** and **Listener mobile applications**, including **Smart Ring** integration, to identify critical **bugs** and collaborating with **developers** to enhance application **performance** and **user experience**.
- Developed professional **visual content** and **presentation materials** using **Canva** and **AI design tools** to support **mental health awareness programs**, **client engagements**, and **marketing campaigns**.
- Researched and compiled **targeted sales leads** and **contact listings** from **LinkedIn** and other **industry sources** to strengthen **business development** initiatives and expand **outreach strategies**.

EDUCATION

- **Bachelor of Software Engineering (Hons.) - First Class Honours**
Universiti Pendidikan Sultan Idris - **2025 (Ongoing)**
- **Matriculation Program - First Class Honours**
Kolej Matrikulasi Pulau Pinang - **2021**

PROJECTS

- **QA Tester**, Tongle EAP App (Smart Ring Integration) - 2025
- **QA Tester**, Tongle Listener App (Smart Ring Integration) - 2025
- **Developer**, CFG Lite App - 2024
- **Developer**, NeuroConnectZone - 2024/25
- **DB Admin**, Masjid Inventory Management System - 2024/25

RELEVANT SKILLS

- **Programming Languages:** C++, Java, React
- **Softwares:** Canva, Capcut, Microsoft Office, Trello
- **Databases:** SQL, Firebase
- **Languages:** Malay, English, Japanese

EXTRA-CURRICULAR ACTIVITIES

- **Secretary**, Framework Development Workshop 2.0 - 2024
- **Program Manager**, Git For Beginner With Collaboration - 2024
- **Economy and Entrepreneurship Exco**, Software Engineering Association - 2023/24
- **Assistant Program Manager**, From Canva to Coin - 2023
- **Student Council**, Kolej Matrikulasi Pulau Pinang - 2020/21
- **Program Manager**, Digital Relay Run - 2019/20

REFERENCES

- **Pn. Rohaizah Abdul Wahid** | Lecturer | Universiti Pendidikan Sultan Idris | tnl.rohaizah@gmail.com
- **En. Ahmad Faizal** | Lecturer | Kolej Matrikulasi Pulau Pinang | ahmadfaizal@kmpp.matrik.edu.my